

Katerina's Hotel & Bungalows

Anonymous Hotel - Trade and Tourism Company

Tel.: +30-22270-71204 Fax: +30-22270-71396 Email: info@bungalowskaterina.gr

General Policy

Prices

Prices are in EUR (€) per room, per night, including V.A.T. and taxes.

Groups

Reservation of more than 5 rooms is considered as group reservation. According to availability and season, qualifies for special rate.

Check-in Check-out

Check-in time is 13:00

Check-out time is 11:00

Late checkout

Late checkouts until 18:00, will be charged with 50% room rate

Late checkouts after 18:00, will be charged with one night's room rate.

Early departures

Early departures are considered as cancellations and carry a fee of 50% of room rate per night, for the remaining reservation days.

Cancellations

For cancellations during high season (10-07 to 31-08), there is no refund.

For cancellations, 0-15 days prior to arrival day, there is no refund.

For cancellations, 15-30 days prior to arrival day, 40% refund.

Extra bedding

Rollaway beds are available upon request and will be charged with 15% room rate per night.

Deposit due

30% of the total reservation cost.

Payment methods

Via bank account Eurobank IBAN GR14 0260 3870 0008 3020 0240 784

Via bank account Piraeus Bank IBAN GR86 0171 1120 0061 1204 0030 209

With credit cards (Visa – Mastercard - Cashcard)

With cash Up to 500,00 €

Pets

Pets are not allowed. Only service animals are allowed; however, prior arrangement will need to be made.

Health problems

To better serve you, please state any specific allergies or chronic medical problems during your reservation request.

The site is partially suitable for persons with disabilities.

Lost and Found

We will make every reasonable effort to contact a guest for items left behind after check out. These items will be stored for 60 days. Items left for more than 60 days will be donated to charity or discarded.

Damages and Theft

Damages to rooms and equipment including their removal out of rooms and damages in general will be charged at 100% of full and new replacement or repair value, plus any applicable shipping and handling charges.

Privacy

We use your personal information to provide the services you request. In addition, we may use your contact information to provide or offer you featured specials.